

# ems75sz Troubleshooting – Quick Guide

## User interface



### LED indicators



Fan. On when the evaporator fan is running. Saving mode

**On** when the compressor is running.

**On** if the saving mode temperature is

temperature disable.

e disabled.
On when motion detected.

Buttons



Set Defrost

(Starts a manual

defrost)

**Down** (Also cancels alarms)

Up

### Power up sequence



elements are working. Displays the firmware version. (Example)

Checks all the display



Displays the checksum. (Example)

### Normal operation

During normal operation the EMS will display one of the messages below. If one of the below messages is not displayed the EMS has registered and alarm or fault.



3



Ready mode (Displays USE or temperature)

Saving mode

Defrost mode



### Door open



Freeze up protection

If evaporator frozen, ensure appliance sensor is connected properly. Disconnect appliance sensor and ensure display shows **PF1**. Otherwise, replace the controller.

### Alarms and troubleshooting

The EMS controller can display messages to aid fault diagnosis. If an alarm sounds and the EMS controller displays any of the alarms below, contact your service provider.



Refrigeration system failure



Condenser high temperature alarm (requires a condenser sensor)



Appliance sensor failure

# PFZ

Condenser sensor failure (if used)



Evaporator sensor failure (if used)



### Door open alarm

Cooler lights do **not** switch on

If the EMS controller is in the ready mode, ensure that the light switch inside the cooler switched on.

### Menu access

To access the menu:

- 1. Press and hold Set until PAS is displayed.
  - Press Set four times (x4).
  - Press **Down** twice (x2).
  - Press Up once (x1).
  - Press Defrost twice (x2).
- 2. Ensure that PS is displayed.



### Half reset

To clear the self-learning matrix and to restart the learning:

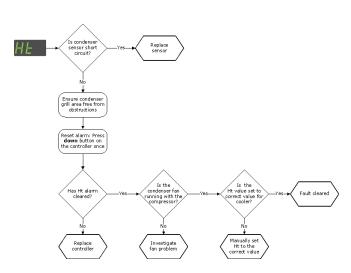
- 1. Access the menu and press **Down** to scroll to **Hr** menu.
- 2. Press Set and enter the button sequence of the password:
  - Press **Set** four times (x4).
  - Press **Down** twice (x2).
  - Press Up once (x1).
  - Press Defrost twice (x2).
- 3. Check the ems controller reboots.

### Test routine

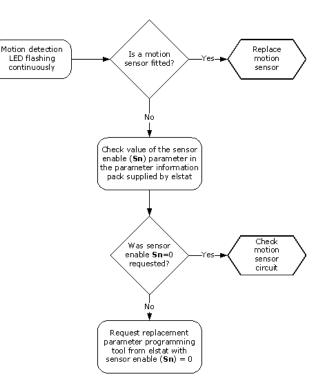
To test the relays, temperature sensors, and motion sensor:

- 1. Access the menu and press **Down** to scroll to tst menu.
- 2. Press the menu button to display 888.
- Press Set and Defrost at the same time to start the relay test rel. Then:
  - Press Down to test the evaporator fan.
  - Press Up to test the lights.
  - Press **Set** to test the compressor.
  - Press **Defrost** to switch off the relays that are on.
- 4. Press **Set** and **defrost** at the same time to start the relay test rL2. Then, press **Down** to initiate the test:
  - Press **Up** to switch on the defrost heater relay.
  - Press Defrost to switch off the relay.
- 5. Press **Set** and **Defrost** at the same time to display AnA. Then:
  - Press Up to view the appliance temperature.
  - Press Down to test the door switch.
  - press **Defrost** to view the condenser temperature
- Press Set and Defrost at the same time to test the motion detector Pir. Then, press Defrost and move your hand in front of the motion sensor. Check that the displayed number increases.
- Press Set and Defrost at the same time to exit the test mode. The ems controller then displays USE or the appliance sensor temperature.

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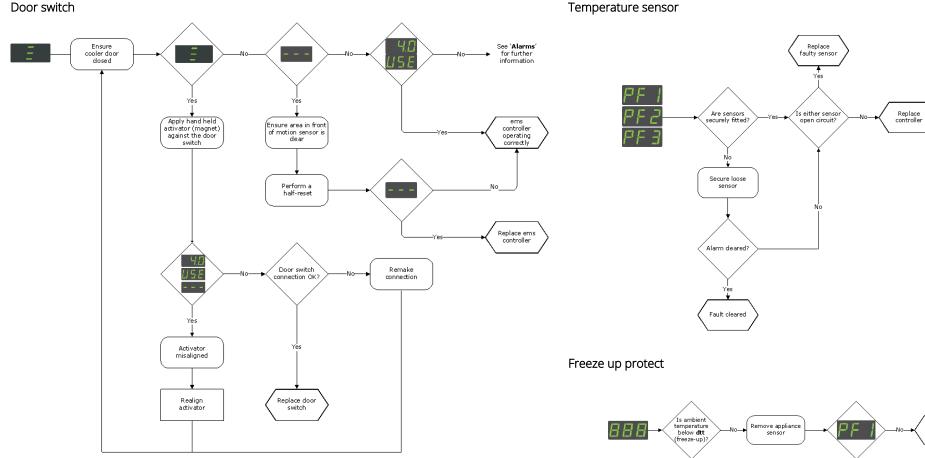


Condenser high temperature



Motion sensor





Temperature sensor

Cooling switched off

as per specification

Elstat, Astra Business Centre, Roman Way, Preston, Lancashire, PR2 5AP, United Kingdon Telephone: +44 (0) 161 22 77 200 www.elstatgroup.com

Change appliance Sensor

Replace controller

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